

# SATELLITE CAMPUSES

THE LEADER

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## ASSESSMENT

Wayne State's five satellite campus sites expand students' opportunities to take courses and complete their studies beyond the borders of the main Midtown campus. They also provide access to resources and support services such as advising, CAPS and financial aid. However, availability alone is not the goal of the satellite campuses, but rather high-quality support from these units that meets students' needs. To assess whether both the availability and quality goals are being met, the frequency of on-site representation for each unit is tallied, and students at each site receive an invitation to complete a survey asking about their experiences with these resources.

## IMPACT

While advisors were available between two and 24 times a month depending on the site, only a moderate number of students reported that advisors were available to them when they needed them. Based on the results of the tally and the survey, the satellite campuses are working to facilitate advising appointments by working with Computing and Information Technology to update the Wayne Advising Management System (WAMS) to include appointment options for advisors. In addition, they have expanded their communication plans to include informational emails to students and faculty members, postings on the electronic signs at each facility and on social media, and a welcome letter during the first week of classes to inform students about the available resources and how to take advantage of them.



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**ENHANCING STUDENT LEARNING**

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